

**NATIONAL UNIVERSITY OF COMPUTER AND EMERGING SCIENCES**

**Database Systems - CS203**

**Instructor: Shoaib Khan**

**Project: Hotel Management System**

**Submitted by**

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[Hotel Management System]

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# Introduction *(Max: 200 words)*

A Hotel management system is a computerized management system. This management system has been developed to form whole management system including Employees, workers, residents, Bills, and Complains etc. This system also keeps the records of hardware assets besides software of this organization. The proposed system will keep a track of Employees, workers, recidents, Accounts and generation of report regarding the present status. This project has GUI based software that will help in storing, updating and retrieving the information through various user-friendly menu-driven modules.

# Objectives *(Max: 5 bulleted points; no more than 50 words each.)*

* Records of admission of resident.
* Keeping user satisfaction as at most priority.
* allotment of room to make it convenient for user.
* Scheduling the services of workers and properly so that facilities provided by Hotel are fully utilized in effective and efficient manner.
* Keeping records of user registration details accurately arranged order so that the treatment of Customers becomes quick and satisfactory.
* Keeping details about the users, their needs and payment detail reports etc.
* Keeping the best hotel facilities.

# Deliverables

1. Admin module
2. User module
3. E/R Diagram

# Scope

1.Front office department. This dept deal with the guest reservations check-ins check-outs room allocation to guest as per their requirement, handling guest luggage, Handling guest enquiries. And what not. There are different aspects in front office like Hospitality desk, bell desk, reservation section, Reception, Concierge etc. So, variety of scope of job is wide!

2. Housekeeping dept. Housekeeping dept deals with all the cleaning aspect in the hotel guest room cleaning, public area cleaning, Horticulture, Gardening etc.

3.F & B service dept. This dept deals about serving people food and beverages. Various and wide range of sub-dept are there like In room dining, Coffee shop, Banquets, Restaurants, bars these outlets are there in every 5 star hotel.

4. F & B production. This dept actual deals with cooking of food. Various sections are there in kitchen like Indian sec, Tandoor sec, Chinese sec, Continental sec, Bakery, Halwai sec. And what not. So you can become a chef.